

# What is Solva Care Pilot Project and who can use the service?

Solva Care Pilot Project is a not for profit social enterprise, which has been set up by Solva Community Council to offer friendly, local support and help to those who need it in Solva and the surrounding area.

Our aim is to improve health and quality of life, by

- enabling residents to stay in their own homes and remain part of the community,
- offering a way to counteract loneliness, isolation and social disadvantage,
- providing extra support for those who are caring for relatives.

## Who will provide the help and support?

Local volunteers (some Welsh speaking) who are willing to assist their fellow villagers in various ways.

The support can be provided on a regular basis or just occasionally.

## Who pays?

We have secured funding to cover the costs of the Pilot Project, so there will be no charge for the services delivered by the volunteers.

## How does it work?

You make contact with the Co-ordinator, who will take all relevant information and then find the most suitable and available volunteer to deal with your request.

The Co-ordinator will also act as a link to other sources of help and information, if the requested service would be more appropriately handled by another organisation.

## How safe is it to use the service?

The Services are provided by volunteers recruited locally, who have

- been DBS checked\*
- signed a Confidentiality Agreement
- received induction & training and are insured.

**\*DBS Disclosure & Barring Service**

The Co-ordinator is employed by Solva Community Council and handles the organisation and management of the day to day operation of the project.

Solva Care Pilot Project is monitored by Solva Community Council as part of its Quality Assurance Procedures. Evaluation is done by an independent organisation.

# How we can help

- Pop in visits
- Phone calls
- Shopping & Picking up prescriptions
- Help with correspondence & form filling
- Conversation & reading
- Transport (if normal transport is unavailable)
- Walks
- Trips out
- Minor repairs & maintenance
- Small domestic & garden chores
- Dog walking
- Help with electrical devices & internet
- Signposting to other services



*Connecting our Community*